

CAMPSITE-VILLAGE RIVA DEL MARE

Viale I° Maggio 37 - 87060 Calopezzati (CS)

RULES OF PROCEDURE

Dear Guests, you are welcome to the Camping-Village Riva Del Mare; your collaboration is an indispensable prerequisite to ensure a pleasant stay for yourselves and the other Guests, therefore we invite you to kindly respect the rules listed below in the knowledge that sharing them will ensure a better holiday.

Before staying at this campsite, please read the rules that must be observed, the act of entering the campsite is an unreserved acceptance by the customer with the consequent assumption of the responsibilities contained therein and specified. Non-compliance, of particular gravity, with the regulations may result in immediate expulsion from the campsite-village. Before staying at this campsite, please carefully read the price list and the internal regulations.

The application of daily rates starts from the moment of arrival until the moment of departure, which must take place by 10:00 a.m. on the agreed day of stay. Leaving after this time, if the pitch/apartment is free and available, will result in the charge of another day's stay, or if the pitch/apartment is not free and available, will result in the charge of a penalty of €50 per person.

[Example: having a pitch/apartment booked from the first to the seventh of August means being able to arrive at the pitch/apartment from 11:00 a.m. to midnight on the first of August (excluding the quiet time 14:30 - 4:00 p.m. during which no entry/exit operations are carried out) and having to leave by 10:00 a.m. on the seventh of August, the nights to be paid will therefore be six. Leaving after 10:00 a.m. on the seventh day of August will result in another day's stay or the above-mentioned penalty being charged.

The departure date must be confirmed to the Management at the time of booking or, failing that, on arrival. If you intend to change the dates of your stay, please inform the Management in good time. In the event of unavailability of space, the client is obliged to respect the previously agreed dates of stay. It is our custom to work with reservations during the high season, so we recommend that you carefully define your arrival and departure dates when checking in.

Article 1 Access, acceptance and registration

Anyone wishing to enter the facility for any reason whatsoever must obtain authorisation from the Management, for which purpose identity documents must be presented to the Management for legal registration. Minors not accompanied by an adult who is legally responsible for them are not allowed to enter. The customer is obliged to check the accuracy of the registrations, to notify the management of any discrepancies and to give prior notice of changes, arrivals and departures of persons. The management reserves the right to allow the entry of visitors and day guests with a free of charge permit for a short period of time (1 hour), compatibly with the organisational requirements of the facility and excluding the month of August; a subsequent extension of the stay must be authorised by the management and entails payment of the stay according to the price list. Visitors may enter the facility on foot and during the scheduled daytime hours (8am-8pm). Guests are obliged to make sure that their guests have authorisation from the Management and are responsible for their behaviour inside the facility. Pets are not allowed.

The access and presence of unauthorised persons in the facility entails:

- breach of the Public Security Regulations (Article 109 TULPS)
- violation of Article 614 of the Criminal Code (breaking and entering)
- violation of Article 633 of the Criminal Code (invasion of land and buildings)
- violation of Article 624 of the Criminal Code (theft of services)
- offence of contract fraud

Failure to register visitors, additional persons, guests, cars will result in the charge of the tariff for the entire duration of the stay.

Art. 2 Minimum stay

During the high season, the minimum stay in the facility is seven days for both those staying in motorhomes and flats.

Art. 3 Pitches and their use

The pitch may be chosen by the customer, taking into account the instructions of the staff. The correct use of the pitch involves respecting its boundaries, therefore all equipment, including vehicles, must be neatly placed within the boundaries of the pitch. Cars and any other vehicles must be parked on their own pitch, if this is not possible they must be parked for a fee in the area indicated by the Management if available, otherwise in another pitch. If it is parked on another pitch the car owner will be charged the daily pitch fee. All vehicles may be used to enter and leave the campsite during the permitted hours (8-13 / 16-23) at a walking pace and with respect. Flat guests have their own parking space marked with the number corresponding to the accommodation occupied. Only mobile vehicles that comply with road traffic regulations are allowed to enter and stay. The mobile homes may only be equipped with the accessories and coverings provided by the manufacturers, without prejudice to the possibility of the classic veranda without the mobile home's overhang. At the end of the stay, guests are obliged to remove their mobile homes, as well as any other goods and equipment belonging to them; otherwise, the Management declines all responsibility for the safekeeping of the mobile homes and any other goods belonging to the guests. It is forbidden to cede the use of the pitch and the accommodation facilities on it to third parties, as well as to take over the ownership of any contracts relating to flat-rate stays. It is not possible to cross other guests' pitches. The Management shall not be liable for accidents, thefts and damages caused by other guests, force majeure, natural disasters, weather events, electromagnetic storms, vandalism, socio-political events, electrical surges, lightning strikes, floods, earthquakes, tidal waves, tsunamis or any other causes not dependent on the negligence of the campsite staff.

Art. 4 Payment of the stay

At the time of booking a deposit of 30% of the amount of the stay must be paid, and on arrival at the property the remaining amount of the stay must be paid in full. The deposit is valid as a deposit if the stay is cancelled only ten days prior to the start of the stay or in any case if the stay takes place during the high season. A sum of money is left on arrival as a deposit to be agreed upon in relation to the length of stay.

Art. 5 Quiet and silence

Behaviour, activities, games and the use of equipment that cause a disturbance to the guests of the facility must be avoided at all times, in particular during the hours of silence from 14:00 to 16:00 and from 24:00 to 8:00, arrivals and departures, the movement of motor vehicles, the use of sound equipment, and the assembly and disassembly of accommodation facilities are not permitted (except in urgent cases).

Art. 6 Facility facilities and equipment

The connection to the technological installations on the pitch is subject to the use of materials that comply with the regulations in force; customers assume all liability for connections made with defective cables, equipment and materials. Electrical connections for tents are in any case forbidden. Damage caused by incorrect connections will not be reimbursed by the insurance company. Use of the facility's equipment is at the users' own risk. Children must be accompanied when using the equipment and sanitary facilities. The possibility of using drinking water and electricity without extra charge must not be a reason for waste, so guests are asked to use these resources sparingly. The drinking fountains adjacent to the pitches are to be used only to draw water for loading campers.

The management is not liable for any theft of objects and valuables not entrusted and accepted for safekeeping. A safekeeping service is available to guests where money, valuables, valuables and documents can be deposited. Furthermore, the management shall not be liable for damage caused by other guests, force majeure, natural disasters, insects, diseases and epidemics, including of plants, or other causes, and any interruption in the supply of electricity or water, as well as in the supply of other services offered by the facility due to breakdowns or force majeure shall not oblige the management to pay damages or reimbursement of any kind.

Art. 7 Notices

Telephone communications, correspondence and calls addressed to customers must be authorised in accordance with Article 13 of EU Regulation No. 2016/679(GDPR) and Legislative Decree No. 196/2003, as amended.

Objects found in the facility must be handed over to the management for compliance with the law.

Parents are responsible for the behaviour of their children, whose vivacity, education and needs must not be at the expense of the peace, safety and hygiene of the other guests.

Pets are not allowed on the premises.

Art. 8 Beach

The beach adjacent to the facility is divided into two sectors:

private equipped beach: only beach umbrellas and sunbeds owned by the facility, personal umbrellas may not be planted in this area

free beach: available to campsite guests and external users

Art. 9 Various prohibitions

It is forbidden:

digging holes or gullies in the ground

lighting open fires

disposing of waste outside the designated containers

damage vegetation

spill oils, fuel, boiling, salty or waste liquids on the ground

washing cars or other vehicles in the facility

washing dishes AND laundry outside the sinks

washing or washing at the facility's drinking fountains

wasting or misusing water

putting up fences, shading tarpaulins, tying or anchoring anything to plants, pulling ropes at eye level and installing anything else that could constitute a potential danger or be an obstacle to free passage.

The entry of persons or vehicles that are not registered with the management

Moving away from the place assigned by the management

Emptying chemical toilets in the toilets or anywhere other than the designated place (offenders will be reported in accordance with the law and immediately removed from the campsite), as well as discharging clear or black water on the pitch.

The use of the charcoal grill during July and August

Art. 10 Expulsion

The management reserves the right to expel and inform the competent authorities those who, in its judgement, contravene the regulations or otherwise disturb the harmony and spirit of the establishment by: damaging the smooth running of community life and the interests of the accommodation complex, being found in a state of mental confusion due to drunkenness or drug use, causing damage to facilities or persons through vandalism

Art. 11 Final Provisions

Guests of the facility may not under any circumstances plead ignorance of these regulations, which form an integral part of the documentation that must be exhibited to the public pursuant to Article 11, paragraph 2 of Provincial Law No. 33 of 13 December 1990, as amended, in the reception area.

Violation of the provisions contained in these regulations may result in immediate expulsion from the facility, and the management shall determine the appropriate penalty to be applied, grading it according to the seriousness of the violation and the rules violated. For anything not provided for in these regulations, express reference is made to the laws and regulations in force as well as to the provisions of the civil code.